

Audio Visual Commissioning Agent

FinePoint Technology is a leading technology service provider. We pride ourselves on the care we take in the work we do for our clients and customers. Our goal is to elevate their experience, so FinePoint becomes their go-to

Start with us as an Audio Visual Commissioning Agent. Your utmost responsibility will be to complete and commission Audio Visual Systems onsite while maintaining a level of interaction with the client.

Essential Duties and Responsibilities

- Review project Scope of Work (SOW) to ensure quality and completeness of installation.
- Test integrated systems and perform troubleshooting when needed.
- Test and troubleshoot control programs (Crestron, Extron, AMX)
- Write DSP system program (Biamp, QSC, Extron, Symetrix, etc.)
- Load, test, and troubleshoot code for control, audio, and video systems.
- Setup network switch to required configuration (Cisco, Package, Xtreme, etc.)
- Test point to point functionality of systems.
- Perform test video and audio calls.
- Write basic control system programming.
- Fine tune audio video systems to ensure optimal performance.
- Perform client training as needed and act as a customer liaison when needed.
- Provide documented test results from system testing and commissioning.
- Create, track, and close a project punchlist.
- Update client on Daily status/manage client relations.
- Provide updated project documentation aka "Red Lines" to Engineering
- Perform room audio measurements when required.

Job Requirements

- Up to 50% travel, sometimes on a last-minute basis.
- Occasional evening, overnight, and weekend work.
- Maintain a professional appearance.
- Must be able to climb ladders up to 25' tall and lift up to 75lbs.
- Proper and safe use of lifts, ladders, hand tools, power tools, and diagnostic tools.
- Must be able to work in cramped spaces and on uneven surfaces.
- Ongoing training/certification in industry related subjects.
- Obtain and/or maintain CTS-I certification (completed within 1st year of hire).
- Obtain/maintain Unlicensed Registration for low voltage work within the state of MN immediately upon hire.

Education/Experience

- High school diploma or equivalent.
- Two-year technical degree in low voltage electronics and/or networking or 2-3 years related work experience preferred.
- Proficient with Microsoft Office, including Word, Outlook, and Excel.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Must be self-motivated, positive in approach, professional to all employees, vendors, clients, and business partners.
- Excellent written and verbal communication skills.
- High level of organization
- High level of job site familiarity i.e. construction and corporate atmosphere.
- Must be able to communicate effectively in a team
- Technical background and excellent computer skills
- Must be resourceful and ability to solve unusual or unexpected problems.

Certificates and Licenses

- Valid driver's license required.
- CTS or CTS-I preferred
- PLT preferred

Physical Demands

- Lift, push, or carry up to 75 lbs
- Sit, stand, bend, crouch, and kneel
- Walk on uneven surfaces
- Climb ladders up to 24' tall
- Vision acuity requirements include close vision, depth perception, and color recognition.